



Job Description

Job Title: Executive Managing Dir. – ERP Dev. & Supporting Services JTC: TCN

Salary Range: N10

FLSA: Exempt

Since 1965, we have served more than 3 million students. Dallas County Community College District (DCCCD) is one of the largest community college systems in the state of Texas, which includes seven independently accredited colleges located around the Dallas/Fort Worth area.

POSITION SUMMARY

Responsible for directing the activities of a specific department or departments within an organization. Manages other employees and ensures all business goals and objectives are reached. Ensures compliance with district policies and procedures as well as regulatory rules and regulations.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

Demonstrated knowledge and experience in providing leadership, planning, and execution of policies/procedures, systems, products and/or services within assigned area of responsibility. Understands the most effective and efficient way to accomplish tasks within the parameters of the organizational hierarchy. Demonstrates agility when leading organizational initiatives or when supporting the initiative of others. Demonstrated ability to formulate objectives and priorities and implements plans consistent with the long-term interests of the organization.

Ability to evaluate critical activities in terms of value added, impact, etc., managing time and the tasks associated in a fast-paced, changing environment. Demonstrates a capacity for understanding the business operations and functions within the organization. Ability to leverage technology to solve business problems. Knowledge of laws and regulations related to integrity of information. Ability to maintain confidentiality and acts with personal, professional and behavioral integrity.

Ability to foster collaboration, develop networks and build alliances with diverse stakeholders and constituents to achieve common goals. Ability to work as part of a team and participate in team projects to ensure timelines are met. Demonstrates a commitment to continuous improvement, including understanding of applicable technology, processes and procedures.

Ability to maintain focus and persevere in the face of obstacles. Ability to prioritize tasks, use time efficiently and respond quickly and constructively when faced with challenges. Ability to transform and align organization through its people to drive improvement in new and challenging directions.

Must be able to effectively communicate information and engage in conversations with diverse stakeholders and constituents using appropriate communication modes and methods. Demonstrates an awareness and respect of cultural differences and individual values, leveraging the strengths of others to accomplish goals.

PHYSICAL REQUIREMENTS

Normal physical job functions performed within a standard office environment. Reasonable accommodations may be made to individuals with physical challenges to perform the essential duties and responsibilities. May be required to lift and move materials and equipment.

MINIMUM KNOWLEDGE AND EXPERIENCE

Bachelor's degree with seven (7) years of work-related experience including two (2) years of supervisory experience. Advanced technical knowledge in cybersecurity and digital forensic technology. Official transcripts are required. Must have valid driver's license to travel off site. Work hours may extend beyond the regular, Monday-Friday, 8:00 a.m.-5:00 p.m. workday, including weekends and holidays to provide immediate support due to system failures on a 24/7 basis. *** Will be subject to a criminal background check. Some positions may be subject to a fingerprint check. ***

ESSENTIAL DUTIES AND RESPONSIBILITIES

Responsible for ensuring the reliable performance of DCCCD's enterprise resource planning (ERP) systems. Troubleshoots and resolves any ERP related hardware, software, user access or other problems. Participates in projects to gather user requirements, design, configure, test and implement ERP systems and applications. Monitors system performance and usage to maintain security and reliability. Coordinates new software releases, fixes and upgrades with technical teams and users. Recommends new features or changes to configuration/workflows based on user feedback.

Develops ERP practice solutions and methodologies. Analyzes data processing modules and identifies areas for enhancements and improvements. Provides procedures and reports to identify and resolve data integrity issues. Analyzes business requirements to drive the design and implementation of new business processes. Ensures district policies and procedures are followed and strategic goals/objectives of the organization are met. Keeps current on technological advances and best practices through professional development activities.

Collaborates with IT managers to determine the best way to implement new systems and/or processes and provides solutions to issues that arise. Serves on district councils, task forces, advisory boards, and/or work groups to ensure that the district optimizes the use of ERP systems. Leads meetings to share ideas, successes, and relay information from upper management. Represents the district to external constituencies.

Utilizes business analytical skills to develop, recommend and lead new processes and procedures. Responsible for the successful implementation, execution, continuity, monitoring and closure of related ERP projects, ensuring timelines and budgetary allocations are met. Manages the workload of team members, providing direction, evaluation and priority of assignments to meet organizational goals.

Creates and updates key documents and reports. Prepares and delivers communications to various audiences including business and IT leadership. Interacts with diverse, multi-cultural stakeholders and constituents, internal/external to the DCCCD community network, through effective interpersonal, presentation, oral and written communication skills. Maintains high standards of customer service. Supervises six or more employees and monitors a budget of approximately \$4M.

Performs other duties as assigned.

The intent of this job description is to provide a representative summary of the major duties and responsibilities performed by incumbents of this job and shall not be construed as a declaration of the total of the specific duties and responsibilities of any particular position. Incumbents may be directed to perform job-related tasks other than those specifically presented in this description. Position requires regular and predictable attendance.